COMPANY RULES AFAS LIVE

Applicability

- 1. These Venue Terms apply to all persons present in AFAS Live.
- 2. While visiting AFAS Live, the terms and conditions of an event organizer may also apply. These conditions may supplement, but do not replace, AFAS Live company rules.

General rules

3. Always follow the directions given by authorised staff designated by the management of AFAS

Live. In unforeseen circumstances not provided for by these Venue Terms, the management or
the authorised staff will decide.

Admission to AFAS Live

- 4. Admission to AFAS Live is exclusively granted upon presentation of a valid admission ticket or any other authorisation issued by AFAS Live. Authorisation can only be issued by presenting valid identification papers. Additional personal information can also be requested, such as place of birth, date of birth and residence.
- 5. Authorisation issued by or on behalf of AFAS Live is non-transferable and needs to be worn in a visible place at all times. Persons authorised by AFAS Live management can request all persons present to show a valid admission ticket or another authorisation issued by or on behalf of AFAS Live.
- 6. It is prohibited to enter or linger around any area other than that area of AFAS Live for which authorisation was granted.
- 7. Visitors leaving AFAS Live during an event will not be allowed access to AFAS Live again during that same event.
- 8. All persons present in AFAS Live need to be able to present valid identification.
- 9. AFAS Live applies a recommended minimum age of 16 years for unaccompanied minors attending events. Visitors under the age of 18 years will not be admitted to late-night events.



- 10. Staff authorised by AFAS Live management have the right to check all persons requesting admission to or those already present in AFAS Live, and to seize any illicit items. This safety check includes a body search, as indicated under Dutch private law ("privaatrechtelijke oppervlakkige veiligheidsfouillering" or POV: private superficial security search). This body search is carried out at the entrance or exit of AFAS Live or inside the venue if there is a reason to do so. A full safety search entails: checking bags, suitcases, boxes or any other carried items. A superficial security search is performed on clothing, pockets and, possibly, shoes. If a person refuses to participate in said security search, this person will not by admitted to or removed from the premises.
- 11. The following items cannot be brought into AFAS Live:
 - a. objects and goods prohibited by law;
 - b. food and drink;
 - c. hazardous objects, such as weapons, knives, glass objects and metal objects, such as cans, tins or canisters;
 - d. (soft and/or hard) drugs or alcohol;
 - e. poisonous and combustible materials or light explosives and/or fireworks;
 - f. skates, bicycles, kick scooters, skateboards et cetera;
 - g. pets or any other animals;
 - h. professional photo and/or video and/or audio recording equipment;
 - i. flags and flagpoles;
 - j. drones and similar flying objects; and
 - k. selfie sticks; and
 - l. any other items which, to the exclusive judgement of the management of AFAS Live and the persons designated by the management of AFAS Live, could pose a safety and/or health hazard and danger to the public order. Additionally, AFAS Live and the organiser of any event in AFAS Live are authorised to take additional safety measures for any event, such as refusing the entrance of large bags and/or backpacks. For this reason, visitors need to inform themselves beforehand if such additional rules are applicable.



12. The persons designated by the management of AFAS Live are authorized at all times to deny persons access to AFAS Live without giving reasons or to remove persons from AFAS Live (or have them removed), without that person being entitled to compensation.

Inside AFAS Live

- 13. Visitors under the age of 18 are prohibited from buying and/or consuming alcohol in and around AFAS Live. Furthermore, visitors aged 18 and older are prohibited from providing alcohol to visitors under the age of 18. Visitors under the age of 18 are prohibited from buying tobacco. Persons designated by the management of AFAS Live monitor compliance with the above, whereby visitors can be requested to present proof of identification or an (18+) wristband issued by AFAS Live. Upon violation of the aforementioned prohibition, the visitor may be denied access to AFAS Live.
- 14. Smoking is prohibited in AFAS Live.
- 15. The possession and use of and trade in (soft and/or hard) drugs is strictly prohibited.
- 16. It is prohibited to enter AFAS Live or be present in AFAS Live while under the influence of alcohol.
- 17. It is not allowed to block gangways, (emergency) exits or fire extinguishers or hydrants.
- 18. It is prohibited to cause damage to goods or harm persons or act in such a way that such damage or harm is imminent. Standing on seats, climbing on structures or unto the stage, stage diving and crowdsurfing, throwing objects, including liquids, is particularly prohibited. In addition, it is prohibited to act in such a manner (including, but not limited to, wearing certain clothes such as those affiliated with certain sports clubs or expressing certain views), which, to the exclusive judgement of the management (may) disturb the peace.
- 19. Taking photographs and making video or audio recordings are only allowed if the organiser of an event has given its consent thereto. Taking photographs and making video or audio recordings in the areas of AFAS Live that are not accessible to the general public is not allowed.
- 20. Offering for sale and/or otherwise distributing or having distributed merchandise such as beverages, food, T-shirts, posters and such, and the distribution of brochures, flyers, and other



advertising in AFAS Live and its direct vicinity is only permitted after prior written consent of the Municipality of Amsterdam (permit City of Southeast if a permit is required) and the management of AFAS Live.

- 21. AFAS Live and the organiser of an event (subject to the approval of AFAS Live) have the right to make screen recordings of the visitors of an event and use the recordings during and after the event. This is done in accordance with the <u>privacy policy of AFAS Live</u> and the organizer.
- 22. Any waste, including that of consumed drinks and food, must be deposited in the appropriate containers.
- 23. Anyone present in AFAS Live can be subjected to sound levels surpassing 80 dBA. Wearing hearing protection is one's own responsibility.
- 24. The management of AFAS Live does advice all visitors to use hearing protection in order to prevent loss of hearing.

Calamities

- 25. Anyone present in AFAS Live must familiarize oneself with the escape routes to be used in case of a calamity. The use of elevators in case of a calamity is strictly prohibited.
- 26. The management of AFAS Live has the right to have AFAS Live evacuated if, in its opinion, the situation requires it.

Security

27. The surveillance systems of AFAS Live record not only image and sound but also the presence of persons during 24 hours per day. AFAS Live management can let justice authorities observe the recordings made by these systems.

No compensation

28. Visitors enter AFAS Live at their own risk. AFAS Live will not be liable for any damage a visitor suffers or may suffer as a consequence of a visit to AFAS Live or the decision to cancel an event.



Denial of access, removal and fine

- 29. The persons designated by the management of AFAS Live are at all times authorised to deny access to or remove from AFAS Live those persons who do not abide by these Venue Terms, for reasons of (at the sole discretion of the management of AFAS Live management and its designees) public safety, or in case of disruptive or annoying behaviour, or other unacceptable behaviour that may cause damage, nuisance or injury. Moreover, these persons will owe an immediately payable fine to AFAS Live of €500 without prejudice to the right of AFAS Live to compensation. In addition, an access injunction may be imposed on these persons.
- 30. The discovery of any criminal offences will, at all times, be reported to the police. In such an event, the persons designated by the management of AFAS Live are authorised to make an arrest and hand over the person(s) to the police.

Personal data

31. AFAS Live processes any personal data including camera images of its visitors in accordance with the <u>Privacy Policy of AFAS Live.</u>

Changes

- 32. AFAS Live reserves the right to amend these Venue Terms. Visitors are hereby encouraged to regularly review the Venue Terms of AFAS Live for any changes.
- 33. In the event of discrepancies or differences in interpretation between the Dutch text of the Venue Terms and the translation into the English language, the Dutch text shall, at all times, be decisive and binding.

